


# MECSUG

## Minutes of Meeting 26<sup>th</sup> September 2014

<b>1</b>	<p><b>Apologies:</b> John D Smith (<b>JDS</b>), Clive King (<b>CK</b>) Graham Hart (<b>GH</b>), Dan Matthews (<b>DM</b>), Janet Hall (<b>JH</b>), Paul Foulger (<b>PF</b>)</p> <p><b>Attendees:</b> James West (<b>JPW</b>), Neil Harris (<b>NH</b>), Adele Wisbey(<b>AW</b>), Barbara Edwards (<b>BE</b>), John Lancaster (<b>JL</b>), Mike Heath (<b>MH</b>), John Hunt (<b>JH</b>), Matt Riddleston (<b>MR</b>), Sue Piper (<b>SP</b>)</p>	
<b>2</b>	<p><b>Minutes from 27 June 2014</b> Accepted – see Matters Arising for details of ensuing discussion</p>	
<b>3</b>	<p><b>Matters Arising</b> <b>HALO project</b> – project is progressing well CCG and ATI approval imminent. <b>Urology Review</b> – Martin Nuttall is representing MEHT. There has been NO feedback from the Patient Rep (Roger Bassett) on progress. <b>Recruitment</b> - Newly recruited posts are: 2xoncologists and following CNS positions: 1xUro-oncology, 1xNeuro-oncology, 1xUGI Cancer, 1xLung cancer, 2xPalliative care, 1xSkin cancer <b>Patient Surveys</b> –National Cancer Survey results show considerable improvement in MEHT performance. See <a href="http://www.quality-health.co.uk/resources/surveys/national-cancer-experience-survey/2014-national-cancer-patient-experience-survey">http://www.quality-health.co.uk/resources/surveys/national-cancer-experience-survey/2014-national-cancer-patient-experience-survey</a> Dr. Reg Race (Quality Health)will be attending October CSMB to discuss results <b>Peer Review</b> – CSMB supports the retention of Peer Review. NHS England (Dr Paul Watson) is leading review into whether it should be retained and/or modified.</p>	<p><b>NH</b> <b>NH/JPW</b></p> <p><b>MR</b></p> <p><b>MR</b>  MEHT CPES 2014.pdf</p> <p><b>MR/JL</b></p>
<b>4</b>	<p><b>Cancer Services Management Board (CSMB)</b></p> <ul style="list-style-type: none"> <li>• No MECSUG attendees</li> <li>• Peer Review – MEHT action plan being prepared by Nora Misri – details tbd</li> <li>• Major concerns with increasing workload (2 week referrals up by 60% year on year) against National projected growth of 4.5%. New Awareness campaigns are expected to require an increase in capacity of 30% to accommodate peaks in demand.</li> <li>• Info Pod is seen a great success – far exceeds expectations!</li> </ul>	<b>NH</b>
<b>5</b>	<p><b>EoE SCN Event 19 September 2014</b> Session was not limited to Cancer and included representatives on Diabetes, Stroke, Mental Health etc. ‘Blank Sheet’ for Cancer topics did NOT include Urology review as this was being handled by the specific CCG. Other options to be considered by Sarah Steele (e.g. 62-day target for treatment, Post treatment follow up, and care in the community). Quoted example of Co-Production success was the actions taken following the ‘Winterbourne View’ scandal (see <a href="http://www.local.gov.uk/place-i-call-home/-/journal_content/56/10180/6144191/ARTICLE">http://www.local.gov.uk/place-i-call-home/-/journal_content/56/10180/6144191/ARTICLE</a> for more information). JPW - Not clear on how this translates to improved methods for addressing Cancer concerns as these tend to be generic - However, when they do occur, specifics get immediate attention (e.g. CHUFT)</p>	<b>JPW/JL</b>
<b>6</b>	<p><b>CHUFT RT</b> b/f - Survey questionnaire to be developed from previous BRAG survey and submitted to CHUFT. Recent visit has confirmed that signage and Reserved Parking issues have been addressed – access code controlled barrier now operational</p>	<p><b>JPW</b></p> <p><b>MH</b></p>

## MECSUG

<b>7</b>	<p><b>CDU Review</b> Action Plan has been agreed – next review meeting 1<sup>st</sup> October</p>	<b>CB/JPW</b>
<b>8</b>	<p><b>CRUK</b> <b>Patient Information Portal.</b> CIO (Martin Cunningham) has approved in principal that MEHT can join the pilot. CRUK has approval &amp; funding to progress the project for a further 18 months (to 1Q 2016). Youtube video showing the system will be will be available very soon. CRUK is liaising with the private initiative 'Patient Knows Best' to share experience and ideas. Progress relies on the enthusiasm of the oncologists and patients involved – direct feedback from active oncologist (from Charing Cross Hospital?) and patient tba. The CRUK initiative has been shortlisted for an 'Oncology Award'.</p>	<b>NH</b>  <b>JPW</b>
<b>9</b>	<p><b>AOB</b> <b>b/f Patient Discharge</b> letters are still not being issued as standard to the patient. MEHT has not standardised on a default of providing these – the patient should request 'opt out' and not 'opt in'! <b>EoE H&amp;N Meeting 29 September</b> Rationalisation of surgery services and status of MEHT as Centre covered by Frank Stafford. JPW recipient of minutes etc and will feedback any developments. <b>Patient Appointments</b> Good experience when rescheduling appointment. Admin staff were very helpful and very efficient in resolving issues.</p>	<b>MR/NH</b>  <b>AW/JPW</b>  <b>SP</b>
<p><b>Next Meeting Schedule – 10:00-12:00 – <i>NEEDS A PERSON TO CHAIR IT!</i></b></p> <p>31/10/2014      Olga Rippon Room</p>		