



## Mid Essex Cancer Services User Group Minutes

### Thursday 25<sup>th</sup> February 2016, 10.30-12.00,

### Training Room, MAU, MEHT

**Present:**

John Lancaster (JL) (Chair)  
 Karen Hull (KH)  
 Maria Curtis (MC)  
 John Hunt (JHu)  
 Graham Hart (GH)  
 Robert Harness (RH)  
 Lauren Hider (LaH) (Minutes)

Nancy Oliver (NO) (Chair)  
 Jonathan Wright (JW)  
 Tracey Camburn (TC)  
 Clive Blanchard (CB)  
 Janet Hall (JH)  
 Clive King (KH)

**Apologies:**

Barbara Edwards (BE), Mags Farley (MF), Cathy Geddes (CG), Lyn Hinton (LH), Matt Riddleston (MR), Lynn Thomas (LT), Adele Wisbey (AW), Simon Smith (SS), Paul Foulger (PF), Philip Clarke (PC), Robert Lee-Bird (RLB)

Item no.	Minutes	Lead
<b>0.0</b>	<b>Minutes from Previous Meeting of 21<sup>st</sup> January 2016</b>	
<b>0.1</b>	The group agreed that the minutes were a true and accurate record of the previous meeting held on the 21 <sup>st</sup> January 2016.	<b>ALL</b>
<b>0.2</b>	The group agreed that minutes from the meetings should remain accessible via the website.	<b>ALL</b>
<b>1.0</b>	<b>Matters Arising – Patient Survey</b>	<b>JL</b>
<b>1.1</b>	It was noted that the survey has been approved by governance but was awaiting approval from Dr Abdul Hamid. KH agreed to chase this on behalf of the user group.	<b>KH</b>
<b>1.2</b>	Cohort and date proposal are in discussion with MR and JL although it seems that the cohort would be January to March with the survey distributed in June 2016.	<b>MR/JL</b>
<b>1.3</b>	It was noted that LT agreed to print and send the surveys out. MR to send cohort details to LT.	<b>LT</b>
<b>1.4</b>	It was noted there is now a MEHT email account for the user group. *Email = <a href="mailto:MECSUG@meht.nhs.uk">MECSUG@meht.nhs.uk</a>	
<b>1.5</b>	It was agreed that the patient survey should not be included on the website but email address to be added to allow patients to send feedback.	
<b>2.0</b>	<b>Matters Arising – Travel Survey</b>	
	<b>Access Road</b>	
<b>2.1</b>	It was noted that the travel survey report had been distributed with the agenda	

2.2	It was noted that actions relating to the access road are being reviewed, which Wendy Bailey is quite keen to be involved in. JL/WB will arrange to meet with Healthwatch to discuss best options. GH suggested a representative from the Council be invited also.	JL/WB
2.3	MC highlighted that this may cause issues with non-cancer patients as they will be seen to have preferential treatment which from an Equality and Diversity point of view, is not equitable for everyone.	MC
2.4	<b>Patient Communication</b> It was noted that recommendation 4.1.6 of the travel survey report could be easily implemented with a patient advice slip. KH will check	KH
2.5	<b>Travel Survey Recommendation 4.1.1</b> KH will check whether during patient consultations, patients are asked about their travel needs and capability to travel to CHUFT for treatment.	KH
2.6	<b>Travel Survey Recommendations 4.1.2</b> CB noted that this recommendation would need discussion with the commissioners, in particular, what happens if patients are not well enough to travel to CHUFT for treatment and what their options are.	CB
2.7	It was noted that some issues may relate to governance and risk if patients were given treatment via private providers, which would need to be discussed with the commissioners in the future.	
2.8	It was noted that the Helen Rollason had a similar conversation with the commissioners and that the providers needed to be CQC approved.	GH
2.9	<b>Travel Survey Recommendations 4.1.3</b> It was noted that patients using ERS overall have received a bad patient experience as ERS would collect patients at 8.00 and then drop home in the afternoon, e.g. 18.00, or advise patients to book a taxi or travel by bus.	NO
3.0	<b>Matters Arising – MECSUG Posters</b>	
3.1	It was noted that laminated posters will be signposted around the Trust to help recruit to the user group. JL to obtain list of wards etc	JL
3.2	It was noted that JL would be attending the Health and Well-being day as a representative of the user group.	JL
4.0	<b>Matters Arising – MECSUG Website</b>	
4.1	GH requested that members send him what they would like to see on the website front page and what information should be provided.	GH
4.2	RH queried the aim of the website and who the target audience is.	RH
4.3	JL noted that the link for MECSUG website is not easily located via the MEHT website. LH/JW informed the group that this was already in discussion with Ian Lucking regarding this and is being worked on.	JL
4.4	RH agreed to meet with GH separately to discuss how the website could be redesigned.	RH/GH

<p><b>5.0</b> <b>5.1</b></p>	<p><b>Guest Speakers – Research</b> TC gave a survey of active cancer trials and noted that there is a total of 35 cancer trials active at MEHT which include the following;</p> <ul style="list-style-type: none"> <li>• Breast 5</li> <li>• Urology</li> <li>• Haematology</li> <li>• Gynae</li> <li>• Lung</li> <li>• Melanoma 7 patients</li> <li>• Pancreatic 3 patients</li> <li>• Renal 5</li> <li>• Colorectal</li> <li>• Mesothelioma</li> </ul>	<p><b>TC</b></p>
<p><b>5.2</b></p>	<p>It was noted that the Research received a lot of support via the Helen Rollason Centre.</p>	
<p><b>5.3</b></p>	<p>JL asked what the user group could do to encourage and support research.</p>	
<p><b>5.4</b></p>	<p>TC suggested that someone could attend the Research and Development steering group.</p>	
<p><b>6.0</b></p>	<p><b>Any Other Business</b></p>	<p><b>ALL</b></p>
<p><b>6.1</b></p>	<p>It was noted by JH that compliment slips have been turned away at PAL's and Complaints so it is difficult to send compliments through. JW to discuss with Victoria Parker and update group.</p>	<p><b>JH/JW</b></p>
<p><b>6.2</b></p>	<p>CK asked if PET-CT could go on the agenda for next meeting.</p>	<p><b>CK</b></p>
<p><b>7.0</b></p>	<p><b>Next Meeting</b> <b>Date:</b> Thursday, 24<sup>th</sup> March 2016 <b>Time:</b> 10.30-12.00 <b>Venue:</b> Corporate Office Meeting Room</p>	